

**MAKING MOBILITY HAPPEN.**

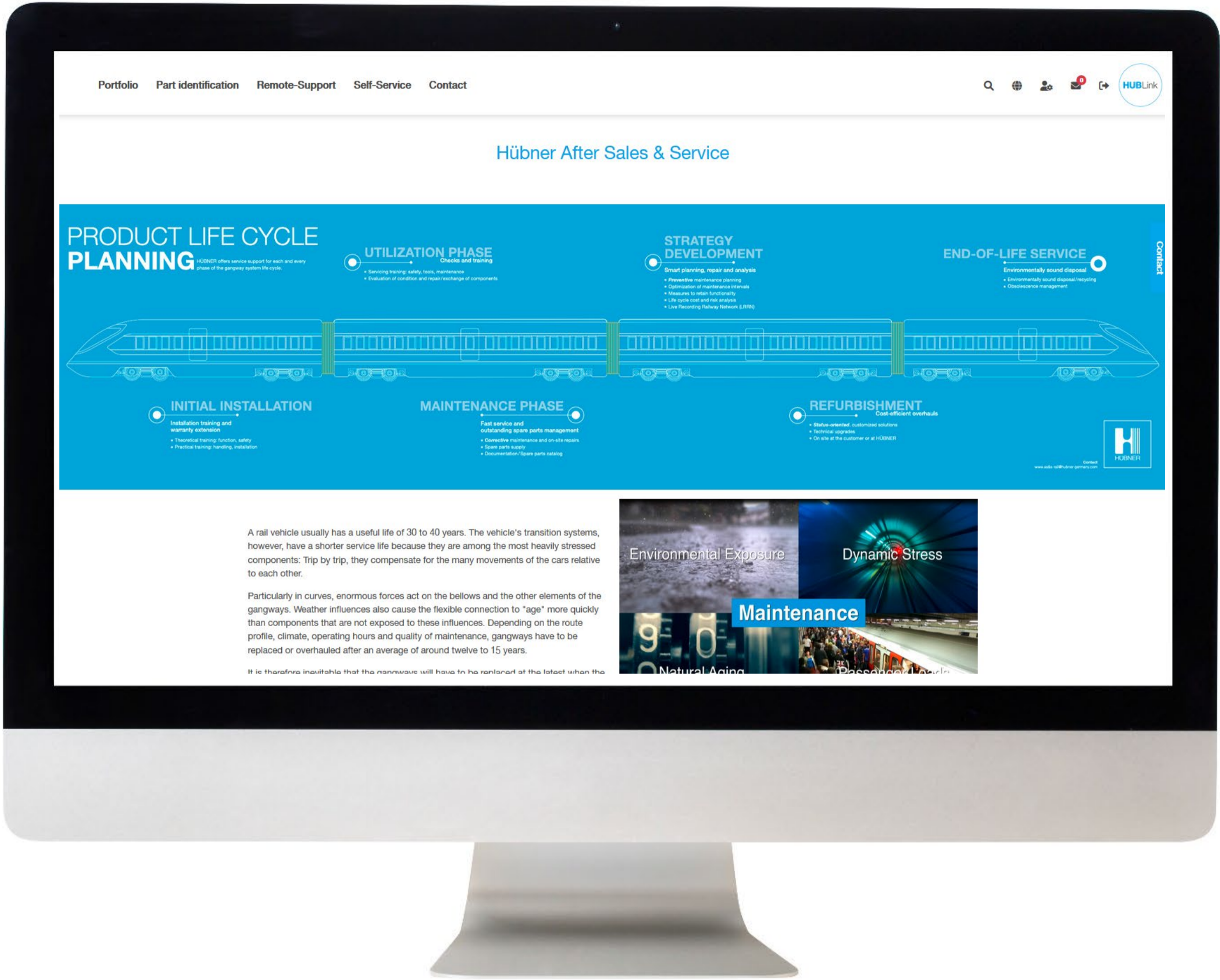
*today / tomorrow / together*

**HÜBNER EXPERT TALKS**

**HUBLINK BY HÜBNER: OUR DIGITAL SERVICE  
PLATFORM FOR EFFICIENT MAINTENANCE**

**CHRISTOPH STEINBACH – HEAD OF SALES, AFTER SALES & SERVICE, DIVISION MOBILITY RAIL**

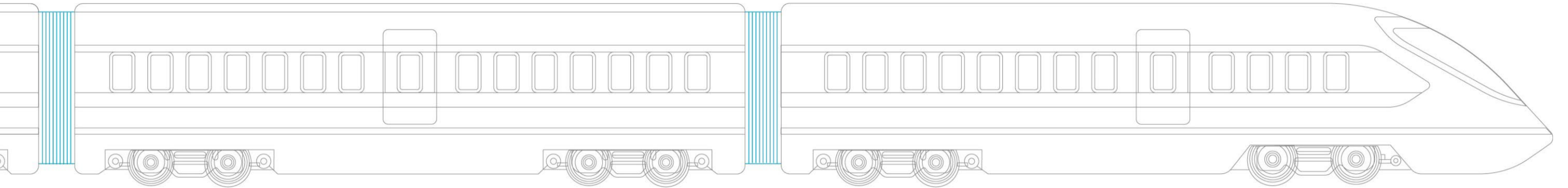




# HUBLINK BY HÜBNER: OUR DIGITAL SERVICE PLATFORM FOR EFFICIENT MAINTENANCE



WELCOME TO HÜBNER.  
WELCOME TO AFTER SALES & SERVICE.



Your contact:

**Christoph Steinbach**

**Head of Sales**

**After Sales & Service**

**Mobility Rail**

[christoph.steinbach@hubner-group.com](mailto:christoph.steinbach@hubner-group.com)

[www.hubner-group.com/service/schiene](http://www.hubner-group.com/service/schiene)



# LET'S TALK ABOUT DIGITAL MAINTENANCE?



- Efficient processes in the depot are an essential factor for an economical maintenance strategy
- Digital media accelerate and simplify these processes - simply, quickly and independently of space and time

## Which issues can a digital platform help with? What our customers say!

Function	Spare Parts Identification	Maintenance Manuals/ Trainings	Procurement process workshop → purchas.	Others
Maintenance Manager	★★★★★	★★★★★	★★★★☆	☆☆☆☆☆
Technician	★★★★☆	★★★★★	★★★★☆	☆☆☆☆☆
Engineer	★★★★☆	★★★★★	★★★★☆	☆☆☆☆☆
Buyer	★★★★★	★★★★☆	★★★★★	☆☆☆☆☆
Head of Maintenance	★★★★★	★★★★★	★★★★☆	☆☆☆☆☆

**?** What do you say?

**▶ Your input is important for us – become a user and let's shape HUBlink together!**



# LET'S TALK ABOUT HUBLINK!

OUR DIGITAL SERVICE PLATFORM FOR EFFICIENT MAINTENANCE

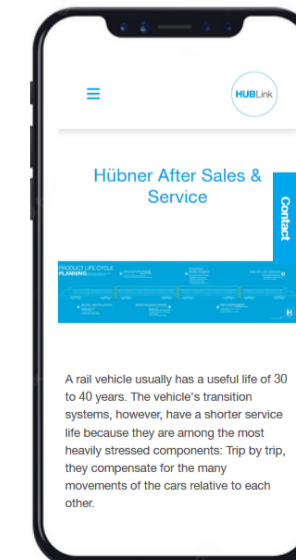
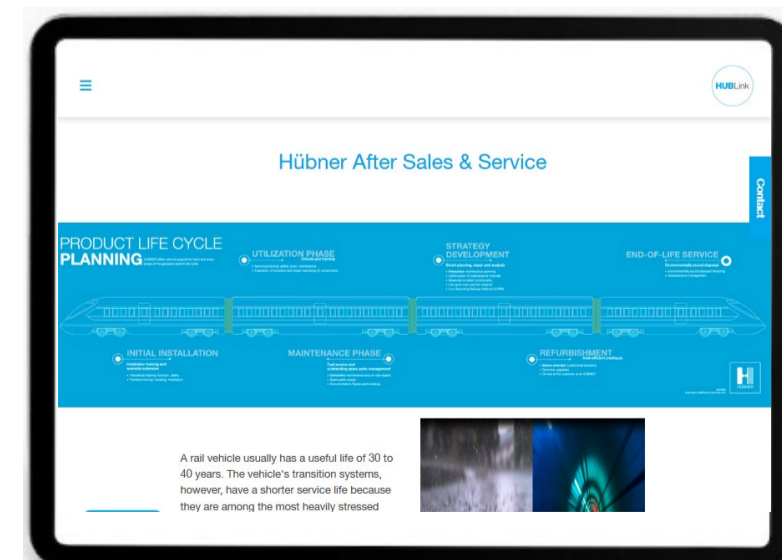
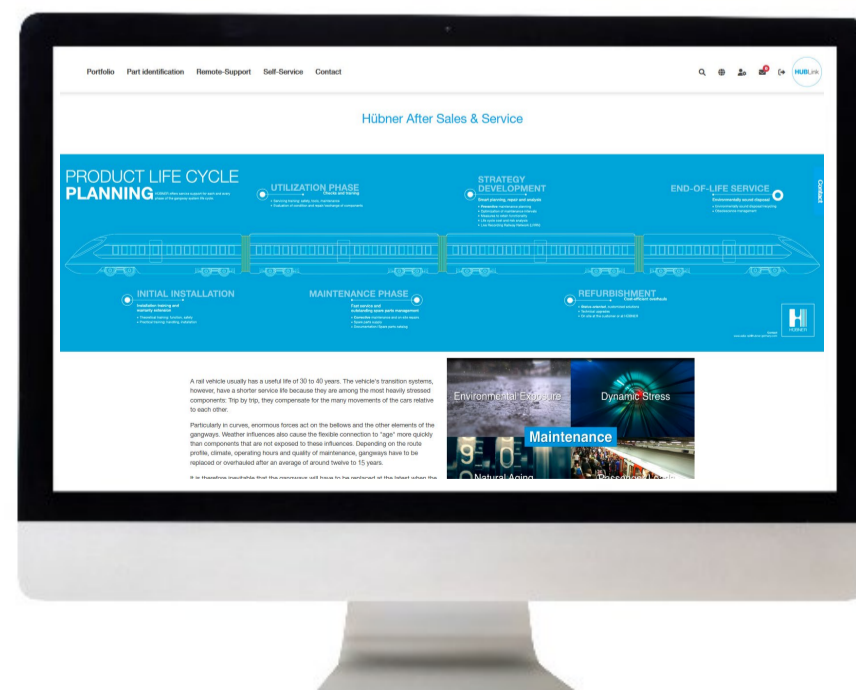


- **HUBLink** is our digital platform. We provide digital services - from spare part identification to remote support - from one system.
- Vision of **HUBLink** is to make our joint business smarter, more efficient and even more service-oriented - with maximum availability and round-the-clock accessibility.
- Now the **HUBLink**-project is in the prototype phase and we would like to further develop the portal together with you.

## Our digital platform for:

- ✓ **Workshop**
- ✓ **Technician**
- ✓ **Maintenance Planner**
- ✓ **Project Manager**
- ✓ **Buyer**
- ✓ ...

Responsive designed and so usable on every device:



# HUBLINK AT A GLANCE



**Repair processing**

**Remote support**

**Parts identification**

**Training online booking**

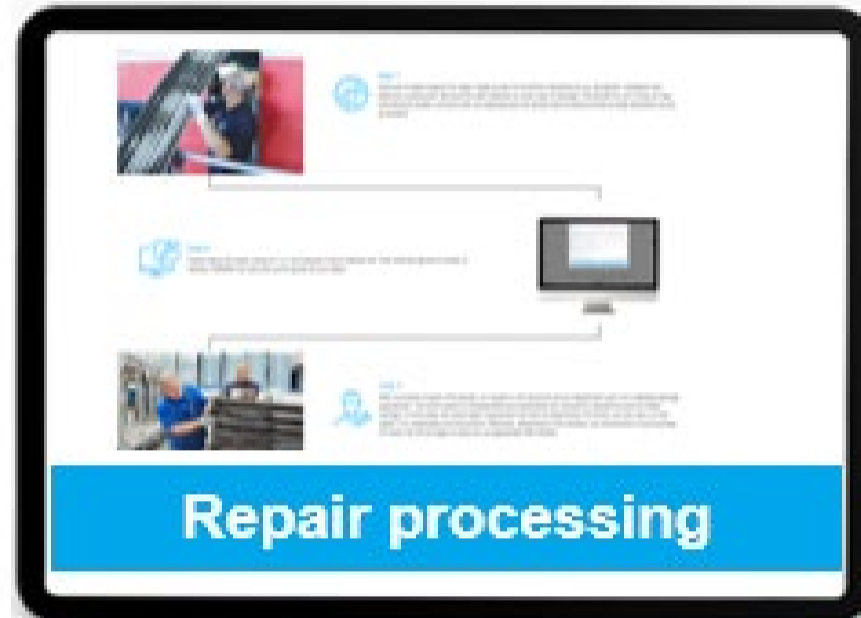
**Portfolio at a glance**

**InMail contact**

▶ With HUBLink we provide digital services from one hand - with maximum availability and round-the-clock accessibility. More functions will follow in the next months.



# HUBLINK: HIGHLIGHT FEATURES



You have to **repair** a gangway or component?



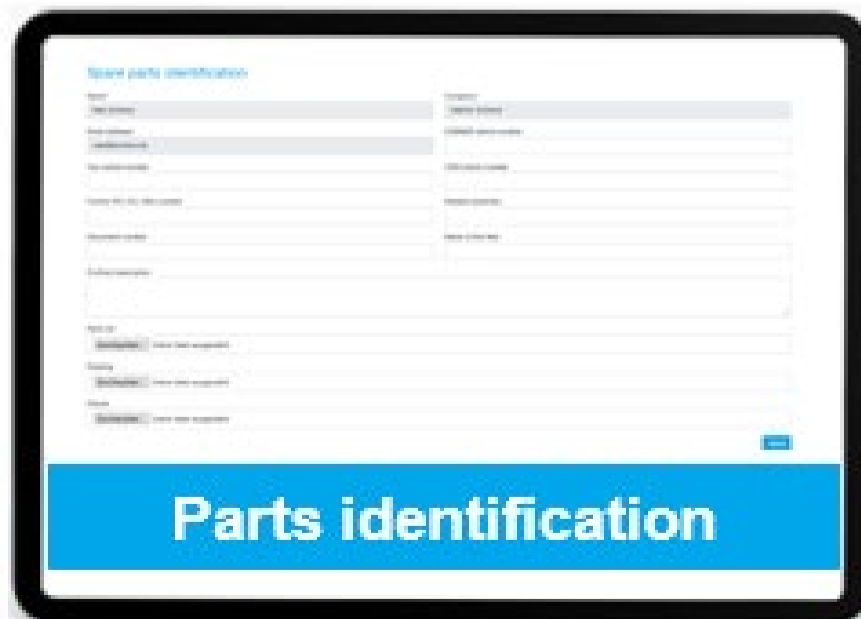
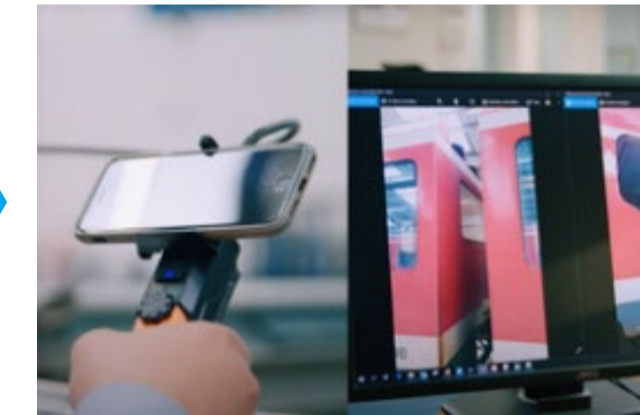
1. Go to HUBLink
2. Use the Repair-form
3. Receive return voucher



You need **urgent support** by handling or maintain the gangway?



1. Go to HUBLink
2. Call for remote support
3. Get help via Video



You have to **identify** and order a required **spare part**?



1. Go to HUBLink
2. Fill out the Parts-form
3. Receive the quotation



# AND NOW? BECOME A TEST-USER!

REGISTER NOW AND USE OUR DIGITAL TOOLS

We would like to further develop the portal together with you. Your benefits to be a “pilot user”:

Smart tools  
for efficient  
processes!

Exclusive  
access – let’s  
shape HUBLink  
together!

HUBLink-  
Onboarding-  
training for  
your team!

5 hours  
Remote  
Support for  
free!

**REGISTER NOW:**  
[hublink.hubner-group.com](https://hublink.hubner-group.com)

